

Nooks Design Return Form

Exchanges are only accepted for unworn footwear and clothing with tags attached within 30 days from the time you receive your purchase. Please note that a \$5 restocking fee will be applied to each item returned for an exchange and the customer is responsible for the return shipping fees.

Once the returned goods are received at our studio, a credit for the value of the returned product, less restocking and shipping fees will be applied to the original payment method.

To ensure that your request is processed accurately and promptly, you must complete the Returns Form sheet below and include it in the box being returned.

Please ship items securely packed by carrier of your choice to:

Nooks Design
576 Radant Rd
Kelowna, BC
V1W 1A2
Canada

Please note that we are not responsible for returned product that does not reach us, so we strongly recommend that you use a tracked shipping service. **Shipping charges are non-refundable.**

First name: _____ Last name: _____
Order #: _____ Size: _____ Colour: _____
Address: _____ Phone #: _____

_____ Email: _____

Please indicate reason for return:

- Did not fit Item received defective/damaged Different colour or style wanted
 Other (please indicate) _____

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